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Information about your service package

Joachim Ulbrich - 2026-10-01 - [Product support](#)

As of 1 October 2026, we are working with a new partner for our service packages. Existing service packages remain valid and unchanged.

Please select the relevant information based on the date on which your service package was purchased:

Purchased on or after 1 October 2026: [dedicom uptime](#)

Purchased on or before 30 September 2026: [Service-Pakete für Abschlüsse bis zum 30. September 2026](#)