Information about your service package

Joachim Ulbrich - 2026-10-14 - Product support

As of 1 October 2026, we are working with a new partner for our service packages. Existing service packages remain valid and unchanged.

Please select the relevant information based on the date on which your service package was purchased:

Purchased on or after 1 October 2026: dedicom uptime

Purchased on or before 30 September 2026: Service-Pakete für Abschlüsse bis zum 30. September 2026