

Manufacturer Support in Warranty Cases

Joachim Ulbrich - 2024-12-03 - Product support

You can handle complaints and damages covered by the respective warranty conditions directly with the corresponding customer support within the respective warranty period of the chosen manufacturer. This is usually the fastest way to process the issue.

We are also happy to assist with the processing of warranty services. Due to multiple shipping routes, this usually results in a longer processing time of 4-6 working days.

Under [Hersteller Kontaktdaten](#), you will find all contact information for the respective manufacturers that we have offered as part of the Employee PC Programme. We strive to keep all contact details of manufacturers and service partners up to date. If you discover a change during processing, we appreciate a notification.