

## Delivery note as proof of ownership

Joachim Ulbrich - 2024-10-08 - Product support

To make a claim under the [Herstellersupport bei Garantiefällen](#), you will generally need the delivery note. The delivery note is enclosed in the parcel with which you received the device. If you can no longer find your delivery note, simply request it using our contact form.

Samsung or LG devices require an invoice replacement certificate to carry out warranty repairs. You can also request this via our contact form.