



[Knowledgebase](#) > [Delivery & Shipping](#) > [What should I pay attention to when the devices are delivered?](#)

## **What should I pay attention to when the devices are delivered?**

Joachim Ulbrich - 2025-06-27 - [Delivery & Shipping](#)

Prior to acknowledging receipt of goods with the carrier, it is necessary to check that the packaging is in sound condition. If the packaging is damaged, please take a picture and refuse to accept the delivery.