Why doesn't my invoice include all paid monthly installments after the regular end of use?

Julika Rottler - 2026-10-14 - Payment & Billing

The device purchase agreement represents a separate contractual relationship between you and dedicom. For this reason, you will receive an invoice from dedicom for this transaction.

The installments paid during the term of use are based on the agreement between you and your employer and are deducted through payroll. Therefore, dedicom cannot issue an invoice for these payments.