

Missing Shipping Notifications

2025-04-17 - Joachim Ulbrich - dedicom Service

Dear Customers,

We apologise for the inconvenience caused by some shipments being sent without prior shipping notifications.

If you have already received your package, no further action is required. However, if your package has not yet been delivered, we expect to receive feedback from our shipping provider in the coming days. We will then inform you separately and initiate a reshipment promptly.

Thank you for your understanding and patience.

Kind regards,

Your dedicom Service Team